



# LABRADOR TIGERSTIX

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## REFUND POLICY

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### No Games Played:

A Labrador Tigerstix Hockey Club member may only be eligible for a full refund if there is a valid reason as to why they cannot participate after registering. Note: Club Management may need to withhold any costs incurred during the registration process.

- Medical;
- Non hockey related injury;
- Extraordinary change of circumstances;
- and the member has not taken the field in a structured competitive game in the current season.

### Part Season Played:

A Labrador Tigerstix Hockey Club member may be eligible for partial refund of the Club's registration fees.

- A partial refund may be available to those that have suffered a season ending injury in the first 4 rounds of the season without supporting information as listed below.
- A member may be eligible for a partial refund if there is a valid reason as to why they can no longer continue to play this season up until the last 4 rounds of the regular season (not including finals series).
- Medical.
- Injury.
- Extraordinary change in circumstances.

Club management will have total discretion regarding the refund amount calculation. This calculation will take into consideration funds already expended by the Club on behalf of the member.

***NOTE: The member will need to contact Hockey Queensland direct to request a refund of their Registration Fee in accordance with the Hockey Queensland Refund policy.***